



Welcome!

At the Port of Norrköping, you'll find one of Sweden's largest and most modern container terminals – digitally developed to ensure fast, safe, and efficient handling at every stage. With our smart systems and digital services, you gain full control of the entire flow, from planning to delivery. Together, we create more efficient and sustainable logistics.

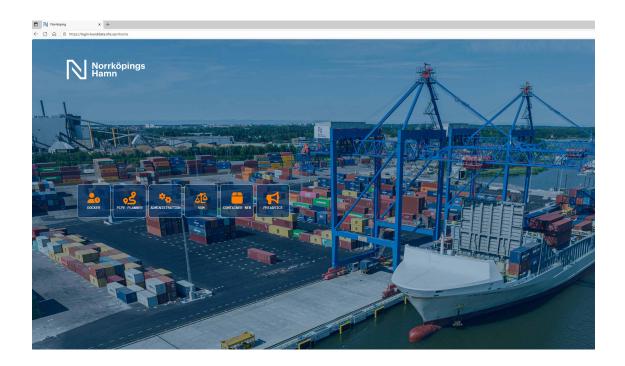
Port of Norrköping's customer portal

In our customer portal, you get access to our various e-services. If you don't already have an account, start by visiting our website at www.norrkopingshamn.se/en/e-tjanster/ and apply for an account and the service(s).



E-service Container Web

Our e-service Container Web makes container handling simple and efficient. Here, you have full control over bookings, depots, and unit status – all in one place. With real-time information and easy-to-use features, you can search, update, and track containers at any time. Our e-service gives you control, overview, and more time for other things.





Features

The Port of Norrköping's e-service offers different functions depending on your customer type and access level.

For example, a haulage company can search by container number or booking number to see whether a container has arrived and is ready for pickup. A container owner has extended rights and can both manage and create new bookings.

Users connected to a container customer in our business system, PortIT, can view and manage their depots and bookings directly in the portal.

The web portal has two access levels:

Read Information – allows you to view the following information:

- Daily line report
- Daily depot report
- Status per depot
- Loaded units in port
- Export Booking
- Release order

Update Information – allows you to both view and update information:

- Import Release
- Export Booking
- Release Order

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Read information

Daily line report

View information about import and export units that have arrived at or departed from the port for the shipping line you are connected to.:



Daily depot report

Provides information about everything that has entered or left the depot:

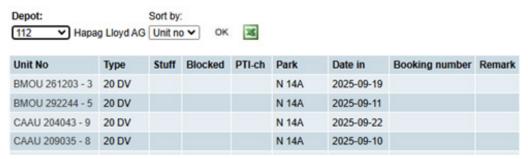
Daily depot report (empty units)



Status per depot

Provides information about the number of containers in the depot by size and whether they are booked on any shipment:

Status per depot



Unit information

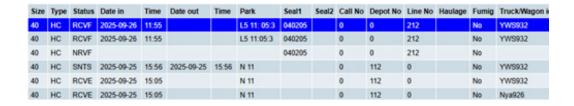
Search by container number:

Unit information

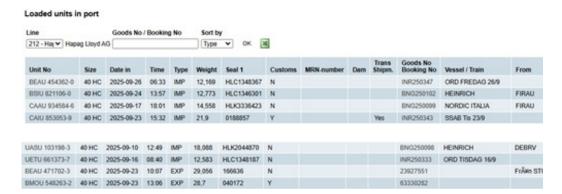


Loaded units in port

All loaded units in the port linked to the customer are displayed in this view if no booking number or goods number (BNGxx-xxx) is specified. It is also possible to view individual bookings and incoming goods numbers. The list is clickable in **Unit No** and **Goods No/Booking No**. Clicking on **Unit No** shows all events that have occurred with the selected container, such as status changes, arrival dates, and more.

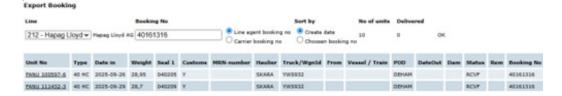


Goods No/Booking No shows all units associated with the selected goods number or booking number



Export Booking

Displays incoming units for the selected booking. You can also click on a container number here to see all events that have occurred with the selected container.



Release Order

Provides information on the status of empty container bookings, including total quantity and quantity picked up. It shows which containers have been collected for the booking. Clicking on a container number displays the events for the selected container.

Release Order Depot Release order No No of units Delivered 112 ▼ Hapag Lloyd AG 90186222 10 2 OK Unit No Size Type Date out Haulier Truck/ Wgn To/From Dam Stuff Status Rem 40 HC HC 40 HC 40 HC 5NTS 5NTS

Update information

Create new export and empty container bookings, manage existing bookings, and set up and administer transfers.

Import Release

Administration of transfers. You can search using various criteria, such as call, choose how to sort, search, create a new transfer, release, and recall a released container.



Export Booking

Create new export bookings and manage existing ones, such as increasing or decreasing quantities, changing sizes, and more.



Release Order

Manage your existing empty container bookings and create new ones.

